With the world now increasingly mobile, job opportunities catering to a constantly travelling population are growing at a rapid rate. Make a career out of your passion for adventure and vibrant consumer engagement by gaining the skills to land yourself a role in the exciting world of Tourism.

The Certificate II in Tourism provides you with the fundamental skills to start your career in the tourism industry. Through practical, interactive training, we introduce you to the industry. All of the basic skills required to work at an entry level position are facilitated in a fun an exciting environment.

EMPLOYMENT OPPORTUNITIES
- Office assistant for a tour operator
- Receptionist and office assistant within conferences
- Assistant in a retail travel agency
- Retail sales assistant in an attraction
- Ride attendant in an attraction
- Museum attendant

COURSE REQUIREMENTS
To achieve a Certificate II in Tourism 11 units must be completed including 4 core units and 7 elective units.

CORE UNITS:
- Interact with customers SITXCCS202
- Participate in safe work practices SITXCCS201
- Show social and cultural sensitivity SITXCOM201
- Source and use information on the tourism and travel industry SITTTIND201

ELECTIVE UNITS:
- Client and Customer Service
  - Provide visitor information SITXCCS201
- Communication and Teamwork
  - Communicate in the workplace BSBCM201A
  - Work effectively with others BSBWOR203B
- Computer Operations and ICT Management
  - Use business technology BSBWOR204A
- Sales
  - Advise on products and services SIRXLS002
  - Sell products and services SIRXLS201
- Tourism Sales and Operations
  - Access and interpret product information SITTTSL202

PAYMENT SCHEDULE
A range of funding programs may be applicable. Please contact Aurora Training Institute for further information.

ENTRY REQUIREMENTS
There are no prerequisites for entry into this course however it is desired that candidates have completed Australian Year 10 (or equivalent) or are currently studying at an Australian High School. Please contact Aurora Training Institute for further information.