

# Diploma of Community Services

## CHC52015



This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

Do you enjoy helping others? Do you gain satisfaction out of making a positive difference in your community? Gain specialised skills community services and prepare yourself for the role of supervisor or manager. A real career move. Are you ready to make difference?

## Course Requirements

To achieve a Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the case management specialisation or general stream.

CHCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services*
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

### Case Management Specialisation

CHCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

### General Stream

CHCCDE011	Implement community development strategies
CHCCS009	Facilitate responsible behaviour
CHCCS019	Recognise and respond to crisis situations
CHCFAM005	Facilitate and monitor contact
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

### Course Duration / Method of Delivery

This course is delivered over 12 months with a blended delivery model. Training and assessment will be delivered online and in the workplace. Students will need to complete at least 100 hours of work placement.

### Payment Method / Cost \$10,000

Flexible payment options are available.

Please contact Aurora Training Institute for further information.



Call or email us and enrol today!

1300 936 864

[admin@aurora.edu.au](mailto:admin@aurora.edu.au)

### Your New Career

Community Services Worker  
Client Services Manager  
Neighbourhood Centre Worker  
Case Manager  
Community Development Officer

### Entry Requirements

There are no prerequisites for entry into this course. Talk to an Aurora Training Institute representative today and discuss your pathway to this exciting qualification.

