Diploma of Community Services
CHC52015

This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

Do you enjoy helping others? Do you gain satisfaction out of making a positive difference in your community? Gain specialised skills in community services and prepare yourself for the role of supervisor or manager. A real career move. Are you ready to make difference?

Course Requirements
To achieve a Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the case management specialisation or general stream.

CHCCCS007 Develop and implement service programs
CHCCOM003 Develop workplace communication strategies
CHCDEV002 Analyse impacts of sociological factors on clients in community work and services*
CHCDIV003 Manage and promote diversity
CHCLEG003 Manage legal and ethical compliance
CHCMGT005 Facilitate workplace debriefing and support processes
CHCPRP003 Reflect on and improve own professional practice
HLTWHS004 Manage work health and safety

Case Management Specialisation
CHCCCS004 Assess co-existing needs
CHCCSM004 Coordinate complex case requirements
CHCCSM005 Develop, facilitate and review all aspects of case management
CHCCSM006 Provide case management supervision
CHCMHS001 Work with people with mental health issues
CHCMHS011 Assess and promote social, emotional and physical wellbeing
BSBWOR502 Lead and manage team effectiveness
BSBWOR403 Manage stress in the workplace

General Stream
CHCCDE011 Implement community development strategies
CHCCCS009 Facilitate responsible behaviour
CHCCCS019 Recognise and respond to crisis situations
CHCFAM005 Facilitate and monitor contact
CHCMHS001 Work with people with mental health issues
CHCMHS011 Assess and promote social, emotional and physical wellbeing
BSBWOR502 Lead and manage team effectiveness
BSBWOR403 Manage stress in the workplace

Course Duration / Method of Delivery
This course is delivered over 12 months with a blended delivery model. Training and assessment will be delivered online and in the workplace. Students will need to complete at least 100 hours of work placement.

Payment Method / Cost $10,000
Flexible payment options are available. Please contact Aurora Training Institute for further information.

Call or email us and enrol today!
1300 936 864
admin@aurora.edu.au

Your New Career
Community Services Worker
Client Services Manager
Neighbourhood Centre Worker
Case Manager
Community Development Officer

Entry Requirements
There are no prerequisites for entry into this course. Talk to an Aurora Training Institute representative today and discuss your pathway to this exciting qualification.