

CERTIFICATE II IN HOSPITALITY

SIT20316

VET in Schools



Hospitality is the art and science of making people feel welcome and comfortable. Every country in the world has a hospitality industry and it is a career path where the skills that you learn and a great smile can introduce you to new countries, cultures and people. The Certificate II in Hospitality provides you with the basic practical skills and knowledge to get you started with confidence. Learning about customer service, food and beverage, gaming and accommodation can all help you on your way. There are so many opportunities within this industry that there is never any need to get stuck in one position. Where else can you get that sort of variety?

EMPLOYMENT OPPORTUNITIES

- Bar attendant
- Front office attendant
- Café attendant
- Food and beverage attendant

COURSE REQUIREMENTS

To achieve a Certificate II in Hospitality 12 units must be completed including 6 core units and 6 elective units. This qualification also requires students to complete 12 hospitality service periods.

CORE UNITS:

Work effectively with others	BSBWOR203
Source and use information on the hospitality industry	SITHIND002
Use hospitality skills effectively	SITHIND003
Interact with customers	SITXCCS003
Show social and cultural sensitivity	SITXCOM002
Participate in safe work practices	SITXWHS001

ELECTIVE UNITS:

Use hygienic practices for food safety	SITXFSA001
Clean and tidy bar areas *	SITHFAB001
Provide responsible service of alcohol	SITHFAB002
Prepare and serve non-alcoholic beverages *	SITHFAB004
Prepare and serve espresso coffee *	SITHFAB005
Serve food and beverage *	SITHFAB007

* Prerequisite unit is SITXFSA001 Use hygienic practices in food safety

COURSE DELIVERY

The Certificate II in Hospitality is delivered over 12 months. Training and assessment will be delivered in weekly classroom sessions at the school.

Students will also be required to complete 12 hospitality service periods.

Call or email us and enrol today!

1300 936 864

admin@aurora.edu.au



NATIONALLY RECOGNISED
TRAINING

VOCATIONAL EDUCATION AND TRAINING in SCHOOLS (VETiS) PROGRAM

The VETiS program is funded by the Queensland Government to give eligible students funding to complete one Certificate 1 or II level qualification while attending secondary school.

VETiS qualifications can be undertaken in years 10, 11 and 12, and can count towards the Queensland Certificate of Education.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Certificate II qualification.

Every student that completes or discontinues a VET in Schools course must complete a Student Training and Employment Survey within 3 months.

FEES

There are no student fees applicable for this course.

ELIGIBILITY CRITERIA

To be eligible to enrol in the VET in Schools program, you must:

- Currently enrolled in secondary school in either year 10, 11 or 12 and;
- Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- Not have previously completed or currently be enrolled in a Certificate III level qualification (or higher)
* *Certificate III Qualifications completed at secondary school are not counted*

MORE INFORMATION

For more information on the VETiS program visit the [Queensland Government](http://www.training.qld.gov.au) website at www.training.qld.gov.au where you can find Frequently Asked Questions or download the VETiS [Fact Sheet](#).

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