

# CERTIFICATE II IN TOURISM

## SIT20116

### VET in Schools



With the world now increasingly mobile, job opportunities catering to a constantly travelling population are growing at a rapid rate. Make a career out of your passion for adventure and vibrant consumer engagement by gaining the skills to land yourself a role in the exciting world of Tourism.

The Certificate II in Tourism provides you with the fundamental skills to start your career in the tourism industry. We introduce you to the industry with all of the basic skills required to work at an entry level position.

#### EMPLOYMENT OPPORTUNITIES

- Tour operator assistant
- Assistant in event management
- Travel agency assistant
- Tourism sales assistant

#### COURSE REQUIREMENTS

To achieve a Certificate II in Tourism 11 units must be completed including 4 core units and 7 elective units.

#### CORE UNITS:

Source and use information on the tourism and travel industry	SITTIND001
Interact with customers	SITXCCS003
Show social and cultural sensitivity	SITXCOM002
Participate in safe work practices	SITXWHS001

#### ELECTIVE UNITS:

Access and interpret product information	SITTTSL002
Sell tourism products and services	SITTTSL005
Process reservations	SITTTSL007
Provide visitor information	SITXCCS002
Communicate in the workplace	BSBCMM201
Work effectively with others	BSBWOR203
Use business technology	BSBWOR204

#### COURSE DELIVERY

The Certificate II in Tourism is delivered over 12 months. Training and assessment will be delivered in weekly classroom sessions at the school.

Call or email us and enrol today!

1300 936 864

[admin@aurora.edu.au](mailto:admin@aurora.edu.au)

FLEXIBLE SUPPORTIVE EDUCATION



## VOCATIONAL EDUCATION AND TRAINING in SCHOOLS (VETiS) PROGRAM

The VETiS program is funded by the Queensland Government to give eligible students funding to complete one Certificate 1 or II level qualification while attending secondary school.

VETiS qualifications can be undertaken in years 10, 11 and 12, and can count towards the Queensland Certificate of Education.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Certificate II qualification.

Every student that completes or discontinues a VET in Schools course must complete a Student Training and Employment Survey within 3 months.

### FEES

There are no student fees applicable for this course.

### ELIGIBILITY CRITERIA

To be eligible to enrol in the VET in Schools program, you must:

- Currently enrolled in secondary school in either year 10, 11 or 12 and;
- Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- Not have previously completed or currently be enrolled in a Certificate III level qualification (or higher)  
\* *Certificate III Qualifications completed at secondary school are not counted*

### MORE INFORMATION

For more information on the VETiS program visit the [Queensland Government](http://www.training.qld.gov.au) website at [www.training.qld.gov.au](http://www.training.qld.gov.au) where you can find Frequently Asked Questions or download the VETiS [Fact Sheet](#).

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