CERTIFICATE III IN HOSPITALITY
SIT30616
TRAINEESHIP

Are you a born 'people person' or maybe you love assisting people in having a great time? If so, use it to your advantage. The Certificate III in Hospitality can help you to develop universal skills and knowledge which could send you on your way to your dream career. You have the option of learning about food and beverage, accommodation, or gaming, or mix it up. From working in hotels and restaurants to 'cruising' the Caribbean, you are only limited by your imagination. The hospitality industry has endless opportunities and with it being one of the biggest industries across the world, there is no telling where it could take you!

EMPLOYMENT OPPORTUNITIES

- Food and Beverage Attendant
- Espresso Coffee Machine Operator
- Waiter
- Function Attendant
- Restaurant or Function Host
- Senior bar attendant

COURSE REQUIREMENTS

To achieve a Certificate III in Hospitality 15 units must be completed including 7 core units and 8 elective units consisting of 1 unit from Group A and 7 units from Group B; or 5 units from Group B and 2 units from Group C.

CORE UNITS:

Work effectively with others	BSBWOR203
Source and use information on the hospitality industry	SITHIND002
Work effectively in hospitality service	SITHIND004
Provide service to customers	SITXCCS006
Show social and cultural sensitivity	SITXCOM002
Coach others in job skills	SITXHRM001
Participate in safe work practices	SITXWHS001

ELECTIVE UNITS:

Group A

Use hygienic practices for food safety	SITXFSA001

Group B

Accommodation Services

Clean premises and equipment	SITHACS001
Prepare rooms for guests	SITHACS003

Client and Customer Service

Provide visitor information	SITXCCS002

Commercial Cookery and Catering

Prepare and present simple dishes *	SITHCCC002
Prepare and present sandwiches *	SITHCCC003
Prepare appetisers and salads*	SITHCCC006
Clean kitchen premises and equipment*	SITHKOP001

Computer Operations and ICT Management

Design and produce business documents	BSBITU306

Finance

Process financial transactions	SITXFIN001

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Food and Beverage

Clean and tidy bar areas *	SITHFAB001
Provide responsible service of alcohol	SITHFAB002
Operate a bar*^	SITHFAB003
Prepare and serve non-alcoholic beverages*	SITHFAB004
Prepare and serve espresso coffee*	SITHFAB005
Provide room service*	SITHFAB006
Serve food and beverage*	SITHFAB007
Prepare and serve cocktails*^	SITHFAB010
Provide table service of food and beverage*^	SITHFAB014

Food Safety

Participate in safe food handling practices	SITXFSA002

Gaming

Provide responsible gambling services	SITHGAM001

Group C – General Electives

Communicate in the workplace	BSBCMM201
Participate in environmentally sustainable work practices	BSBSUS201
Use business technology	BSBWOR204
Receive and store stock	SITXINV001
Maintain the quality of perishable items*	SITXINV002

* Prerequisite is SITXFSA001 Use hygienic practices for food safety
^ Prerequisite is SITHFAB002 Provide responsible service of alcohol

COURSE DELIVERY

The Certificate III in Hospitality is delivered over 12 months. Trainers will deliver training on the job with regular workplace visits.

USER CHOICE (APPRENTICESHIP AND TRAINEESHIP FUNDING)

The User Choice program provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

CO-CONTRIBUTION FEE

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of $1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

MORE INFORMATION

For more information on the User Choice program visit the Queensland Government website at www.training.qld.gov.au.

Call or email us and enrol today!

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