

Diploma of Community Services

CHC52015

Higher Level Skills



Aurora
TRAINING INSTITUTE

This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

Do you enjoy helping others? Do you gain satisfaction out of making a positive difference in your community? Gain specialised skills in community services and prepare yourself for the role of supervisor or manager. A real career move. Are you ready to make a difference?

Course Requirements

To achieve a Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the Case Management Specialisation or General stream.

CHCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services*
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWS004	Manage work health and safety

Case Management Specialisation

CHCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

General Stream

CHCCDE011	Implement community development strategies
CHCCS009	Facilitate responsible behaviour
CHCCS019	Recognise and respond to crisis situations
CHCFAM005	Facilitate and monitor contact
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

Course Delivery

This course is delivered over 12 months with a blended delivery model. Training and assessment will be delivered online and in the workplace. Students will need to complete at least 100 hours of work placement.

Call or email us and enrol today!

1300 936 864

admin@aurora.edu.au

Your New Career

Community Services Worker
Client Services Manager
Neighbourhood Centre Worker
Case Manager
Community Development Officer

Entry Requirements

There are no prerequisites for entry into this course. Talk to an Aurora Training Institute representative today and discuss your pathway to this exciting qualification.



HIGHER LEVEL SKILLS PROGRAM

The Higher Level Skills Program aims to assist eligible individuals to gain the higher-level skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a government subsidy toward the training costs in selected Certificate IV and above qualifications.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Diploma qualification.

Every student that completes or discontinues a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

STUDENT CONTRIBUTION FEE

The Student Contribution Fee under the Higher Level Skills program is \$80 for non-concessional students and \$15 for concessional students. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

ELIGIBILITY CRITERIA

To be eligible to enrol in the Higher Level Skills program, you must:

- Be aged 15 years or above and;
- Be no longer at school and;
- Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- Not have previously completed or currently be enrolled in a Certificate IV level qualification (or higher)
** Certificate IV Qualifications completed at secondary school are not counted*
- To be eligible to complete the Diploma of Community Services, individuals must be an existing worker in the Community Services industry

MORE INFORMATION

For more information on the Higher Level Skills program visit the [Queensland Government](http://www.training.qld.gov.au) website at www.training.qld.gov.au where you can find Frequently Asked Questions or download the Higher Level Skills [Student Fact Sheet](#).

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