

CERTIFICATE III IN COMMUNITY SERVICES

CHC32015

CERTIFICATE 3 GUARANTEE

With the expected employment growth in community services over the next 5 years, there's never been a more important time to consider a career in this sector. Do you enjoy helping others? Do you gain satisfaction out of making a positive difference in your community? This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

EMPLOYMENT OPPORTUNITIES

- Assistant Community Worker
- Support Worker
- Neighbourhood Centre Worker
- Community Care Worker

COURSE REQUIREMENTS

To achieve a Certificate III in Community Services 12 units must be completed including 5 core units and 7 elective units.

CORE UNITS:

Respond to client needs	CHCCCS016
Communicate and work in health or community services	CHCCOM005
Work with diverse people	CHCDIV001
Manage personal stressors in the work environment	HLTWHS006
Follow safe work practices for direct client care	HLTWHS002

ELECTIVE UNITS:

Facilitate the interests and rights of clients	CHCADV001
Work legally and ethically	CHCLEG001
Support community participation social inclusion	CHCDIS003
Provide individualised support	CHCCCS015
Provide first point of contact	CHCCOM001
Facilitate the empowerment of people with a disability	CHCDIS007
Provide first aid	HLTAID003

COURSE DELIVERY

The Certificate III in Community Services is delivered over 26 weeks. In order to provide flexible options, students can choose one of the following delivery options:

- **Classroom environment:** Suitable for unemployed students. Content is delivered with weekly classroom sessions at the Gold Coast and Toowoomba campuses.
- **Flexible delivery:** Self-paced learning with one-on-one contact with a trainer

Whilst there is no mandatory work placement for this course it is strongly recommended that participants are exposed to community services environments.

Call or email us and enrol today!

1300 936 864

admin@aurora.edu.au



NATIONALLY RECOGNISED
TRAINING

CERTIFICATE 3 GUARANTEE PROGRAM

The Certificate 3 Guarantee program is funded by the Queensland Government to give eligible individuals a government subsidy toward the training costs for a range of Certificate level III qualifications.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Certificate III qualification.

As you can only access the Certificate 3 Guarantee subsidy once, it is important that you consider and compare your training options and ensure they align with your chosen career pathway.

Every student that completes or discontinues a Certificate 3 Guarantee course must complete a Student Training and Employment Survey within 3 months.

STUDENT CONTRIBUTION FEE

The Student Contribution Fee under the Certificate 3 Guarantee program is \$15. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

ELIGIBILITY CRITERIA

To be eligible to enrol in the Certificate 3 Guarantee program, you must:

- Be aged 15 years or above and;
- Be no longer at school and;
- Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- Not have previously completed or currently be enrolled in a Certificate III level qualification (or higher)

** Certificate III Qualifications completed at secondary school are not counted*

MORE INFORMATION

For more information on the Certificate 3 Guarantee program visit the [Queensland Government](http://www.training.qld.gov.au) website at www.training.qld.gov.au where you can find Frequently Asked Questions or download the Certificate 3 Guarantee [Student Fact Sheet](#).

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