

# CERTIFICATE III IN TOURISM SIT30116 TRAINEESHIP



**Aurora**  
TRAINING INSTITUTE

Gold Coast City is widely acknowledged as Australia's premier tourist destination! From some of Australia's best beaches, rainforests and waterways to world class theme parks, sporting venues, convention services, diverse events, cultural activities, hotels and resorts; our tourism assets will provide you with an abundant and diverse range of opportunities to choose your pathway. The tourism industry is an ever changing and exciting industry to work in. Throughout the course you will learn about the different career prospects the tourism industry can offer. This qualification reflects the role of individuals who use a range of well-developed tourism service, sales or operational skills. This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers, attractions, cultural and heritage sites and any small tourism business requiring multi-skilled employees.

## EMPLOYMENT OPPORTUNITIES

- Adventure tourism guide
- Attendant or senior ride operator
- Booking agent
- Cellar door salesperson and guide in a winery
- Customer service agent
- Guide and salesperson in an Indigenous cultural centre
- Inbound tour coordinator
- Marine tourism guide or dive tour operator
- Museum attendant
- Operations consultant
- Reservation sales agent
- Sales consultant
- Visitor information

## COURSE REQUIREMENTS

To achieve a Certificate III in Tourism 15 units must be completed including 4 core units and 11 elective units.

### CORE UNITS:

Source and use information on the tourism and travel industry	SITTIND001
Provide service to customers	SITXCCS006
Show social and cultural sensitivity	SITXCOM002
Participate in safe work practices	SITXWHS001

### ELECTIVE UNITS:

Access and interpret product information	SITTTSL002
Provide visitor information	SITXCCS002
Sell tourism products and services	SITTTSL005
Process reservations	SITTTSL007
Sell to the retail customer	SIRXSLS001
Create and use spreadsheets	BSBITU212
Design and produce business documents	BSBIT306
Participate in environmentally sustainable work practices	BSBSUS201
Process financial transactions	SITXFIN001
Coach others in job skills	SITXHRM001
Create electronic presentations	BSBITU312

## COURSE DELIVERY

The Certificate III in Tourism is delivered over 12 months. Trainers will deliver training on the job with regular workplace visits.

FLEXIBLE SUPPORTIVE EDUCATION



### **USER CHOICE (APPRENTICESHIP AND TRAINEESHIP FUNDING)**

The User Choice program provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Pre-Qualified Supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

### **CO-CONTRIBUTION FEE**

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

### **MORE INFORMATION**

For more information on the User Choice program visit the [Queensland Government](http://www.training.qld.gov.au) website at [www.training.qld.gov.au](http://www.training.qld.gov.au).

**Call or email us and enrol today!**

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