



REPORT

Audit report: Aurora Training Institute Pty Ltd

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|----------------------|---------------------------|
| RTO number: | 32237 |
| CRICOS number: | N/A |
| Date/s of audit: | 20 May 2020 - 20 May 2020 |
| Date report created: | 15 June 2020 |

Organisation details

| | |
|----------------------------|-----------------------------------|
| Organisation's legal name: | Aurora Training Institute Pty Ltd |
| Trading name/s: | Aurora Training Institute |
| RTO number: | 32237 |
| CRICOS number: | N/A |

Audit team

| | |
|---------------|-----------------|
| Lead auditor: | Scott Templeton |
| Auditor/s: | N/A |

Audit details

| | |
|-----------------------------------|---|
| Application number/s: | RENVET0004854 |
| Audit number/s: | AUDREC0010565 |
| Audit reason/s: | Application - Renewal |
| Address of site/s visited: | Suite 2525/ 2 Acacia Court Robina QLD 4226 Australia |
| Date/s of audit: | 20 May 2020 - 20 May 2020 |
| Organisation's contact for audit: | Stuart Love Director stuart@aurora.edu.au 1300 936 864 |

Original finding at time of audit

Audit finding: Compliant

Report completed by: Scott Templeton

| Practice | Standards for RTOs | Finding |
|------------------------------------|--|-----------|
| Training and Assessment | 1.1, 1.2, 1.3, 1.8, 1.13, 1.14, 1.15, 1.16, 1.17, 1.18, 1.20 | Compliant |
| Marketing/Recruitment Practices | 4.1 | Compliant |
| Enrolment | 5.1, 5.2, 5.3, 7.3 | Compliant |
| Completion | 3.1 | Compliant |
| Regulatory Compliance / Governance | 2.3, 2.4, 8.2 | Compliant |

*Indicates a non-compliant clause

Background

Summary of organisation and management structure:

- The organisations consists of CEO – Mr Stuart Love and the following teams - Executive Management team, Administration team, Information Technology team, Compliance team, Business Development team and Training team.

Scope of organisation's registration:

<https://training.gov.au/Organisation/Details/32237>

Suburb and state of all delivery sites:

- Gold Coast QLD
- Toowoomba QLD
- Mackay QLD
- Brisbane QLD

Third party usage:

- The organisation has a written agreement with a Third Party.

Core clients/target groups:

- Domestic learners wishing to upskill, school leavers and trainees

Training Revenue (Funded or fee for service):

- Fee for service & Funding

Total number of current enrolments in the organisation as at audit date:

- 572

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Aurora Training Institute Pty Ltd to ASQA.
- Existing information and records held by ASQA concerning Aurora Training Institute Pty Ltd.
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Aurora Training Institute Pty Ltd conducted on 20 May 2020 - 20 May 2020.
- Other publicly available information - including but not limited to, information published on the organisation's and third-party websites.

Audit Sample

| Training Products | Mode/s of delivery/assessment* | Current enrolments |
|---|---------------------------------------|---------------------------|
| <i>BSB50215 Diploma of Business</i> | Face to face (workplace) | 154 |
| <i>CHC33015 Certificate III in Individual Support</i> | Face to face (RTO Premise) | 317 |
| <i>FSK20113 Certificate II in Skills for Work and Vocational Pathways</i> | Face to face (RTO Premise) | 51 |
| <i>SIT30816 Certificate III in Commercial Cookery</i> | Face to face (workplace) | 39 |

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

| Name | Position | Training products |
|------------------|-------------------------|--------------------------|
| Stuart Love | Chief Executive Officer | Nil |
| Claudia Hitchens | General Manager | Nil |
| Blaire McSorley | Personal Assistant | Nil |
