



## School-based apprenticeships and traineeships

# SIT30116

# Certificate III in Tourism



**Aurora**  
TRAINING INSTITUTE



12 months



On the Job Delivery



Up to 8 credits towards  
your QCE



Proud to be a Queensland Government  
subsidised training provider

### The tourism industry is ever changing and exciting!

Gold Coast City is widely acknowledged as Australia's premier tourist destination! From some of Australia's best beaches, rainforests and waterways to world class theme parks, hotels and resorts; our tourism assets will provide you with an abundant and diverse range of opportunities to choose your pathway. This qualification reflects the role of individuals who use a range of well-developed tourism service, sales and operational skills.

### Course Delivery

The SIT30116 - Certificate III in Tourism is delivered over 12 months. Trainers will deliver training at school and/or on the job with regular workplace visits.

### Entry Requirements

- ✓ School Principal or authorised representative, must support and give approval for the SAT
- ✓ Some training and/or work must take place during school hours
- ✓ The employer, student and parent (if applicable and appropriate) must commit to the minimum paid work requirements
- ✓ The consent of the parent of guardian (if applicable and appropriate) is required where the student is under the age of 18

### Eligibility Criteria

- ✓ Student currently attending school (Years 10, 11 or 12)
- ✓ Student progressing towards the attainment of a QCE or equivalent and a vocational qualification

### Career Pathways



Customer Service  
Agent



Adventure Tourism  
Guide



Booking Agent



Operations Consultant

LET'S GET SOCIAL



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# Certificate III in Tourism



### Course Requirements

To achieve a SIT30116 - Certificate III in Tourism 15 units must be completed including 4 core units and 11 elective units.

#### Core Units:

SITTIND001	Source and use information on the tourism and travel industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

#### Elective Units:

BSBITU212	Create and use spreadsheets
BSBITU306	Design and produce business documents
BSBITU312	Create electronic presentations
BSBSUS201	Participate in environmentally sustainable work practices
BSBWOR203	Work effectively with others
SIRXSL001	Sell to the retail customer
SITTTSL002	Access and interpret product information
SITTTSL005	Sell tourism products and services
SITTTSL007	Process reservations
SITXCCS002	Provide visitor information
SITXHRM001	Coach others in job skills



### User Choice Program

Under the User Choice program, the Queensland Government provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

Students attending school have only one opportunity for funding as a school-based apprentice or trainee under the User Choice Program.

For more information on the User Choice program visit the [Queensland Government](http://www.desbt.qld.gov.au/training) website at [www.desbt.qld.gov.au/training](http://www.desbt.qld.gov.au/training).

### Co-Contribution Fee

When studying a School-based apprenticeship or traineeship you are exempt from paying co-contribution fees under the User Choice program whilst still at school but may be required to pay fees if the training contract is converted to full-time or part-time. Aurora Training Institute may advise you if exemptions apply.

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

The contribution fee may be paid on behalf of the student by their employer or a third party unrelated to Aurora Training Institute.