



## Higher Level Skills

# CHC52015

# Diploma of Community Services



**Aurora**  
TRAINING INSTITUTE



12 months



Flexible Delivery



Student Contribution Fee



Proud to be a Queensland Government  
subsidised training provider

### Do you gain satisfaction out of making a positive difference in your community?

Gain specialised skills in community services and prepare yourself for the role of supervisor or manager.

This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

### Eligibility Criteria

To be eligible to enrol in the Higher Level Skills program, you must:

- ✓ Be aged 15 years or above and;
- ✓ Be no longer at school and;
- ✓ Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- ✓ Not have previously completed or currently be enrolled in a Certificate IV level qualification (or higher)

\*Certificate IV Qualifications completed at secondary school are not counted

- ✓ To be eligible to complete the Diploma of Community Services, individuals must be an existing worker in the Community Services industry.

### Entry Requirements

There are no prerequisites for entry into this course.

### Student Contribution Fee

The Student Contribution Fee under the Higher Level Skills program is \$20 per unit and **total cost of \$320 for non-concessional students** and \$5 per unit and a **total cost of \$80 for concessional students**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

### Career Pathways



Community Services  
Worker



Neighbourhood  
Centre Worker



Case manager



Community  
Development Officer

LET'S GET SOCIAL



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### Course Requirements

To achieve a CHC52015 - Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the case management electives or general electives.

#### Core Units:

CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services*
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

\*100 hours of work placement in a community services setting will need to be completed as part of this unit



#### Elective Units:

##### Case Management Electives

CHCCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

##### General Electives

CHCCDE011	Implement community development strategies
CHCCCS009	Facilitate responsible behaviour
CHCCCS019	Recognise and respond to a crisis
CHCFAM005	Facilitate and monitor contact
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

### Course Delivery

The Diploma of Community Services is a level five course under the Australian Qualification Framework (AQF). As such, it requires students to have, or to develop, specialised knowledge and skills for skilled/paraprofessional work and/or further learning.

Higher Level Skills is available through Recognition of Prior Learning (RPL) to eligible existing workers and/or practitioners who can demonstrate pre-existing skills, knowledge and experience gained through working and learning in this field of employment.

All applicants for the Diploma of Community Services will be pre-assessed by our training professionals to determine their eligibility for Higher Level Skills through RPL.

The Diploma of Community Services is delivered over a period up to 12 months with a flexible learning approach. Course duration will be individual to each student based on how many units of competency are to be completed through RPL.

Students will need to complete at least 100 hours of work placement to fulfil the requirements of the qualification.

### Higher Level Skills Program

The Higher Level Skills Program aims to assist eligible individuals to gain the higher-level skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a government subsidy toward the training costs in selected Certificate IV and above qualifications. Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this Diploma qualification.

Every student that completes or discontinues a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

For more information on the Higher Level Skills program visit the [Queensland Government](http://www.queensland.gov.au) website at [www.desbt.qld.gov.au/training](http://www.desbt.qld.gov.au/training) where you can find Frequently Asked Questions or download the Higher Level Skills [Fact Sheet](#).