

# AURORA NEWSLETTER

JULY EDITION 2021



**Aurora**  
TRAINING INSTITUTE

RTO #32237



**Pictured:** Industry Liaison Officers and Heads of Departments from local schools at our Information Session.

## CEO MESSAGE

**Welcome to our July Newsletter for 2021!**

As most of you would be aware, Aurora supports [Childhood Cancer Support](#), a charity which is very special to The Love Family.

Childhood Cancer Support creates a network of support and understanding, a 'home away from home' environment, allowing children to access lifesaving treatments whilst having all family members close by.

Aurora's main fundraising event [The Ride for Love](#), a Harley Davidson ride experience, will be held on Saturday 7th August 2021. As part of the event, we also run a raffle with this year's major prize being a brand new 2021 model Harley-Davidson Lower Rider S - tickets are available [here](#).

If you aren't in a position to give but still want to support this cause, please share with your friends, family members and co-workers. We hope that we can count on you to make this year's event one of our best yet!

On behalf of Aurora, I would like to thank you for your continued support. It is evident that we are going to be living alongside this virus for a long time to come, the more we work together, the better the outcomes for our students.

Kindest Regards,  
**Stuart Love**  
Chief Executive Officer  
Aurora Training Institute



## SEAWORLD



**Pictured:** Hospitality students from SCOTS PGC College

Last month, our Hospitality students from SCOTS PGC College were given the opportunity to work and experience all facets of SeaWorld Resort, including housekeeping, concierge, kitchen, restaurant, food and beverage skills, stewarding, reception, engineering, stores, loading docks and reservations.

**Day one** was spent meeting all employees and then off they went, straight to work! They were put into 4 different groups so not all 18 students were together, meaning they could get used to working with different people.

There were also training/information sessions for the students on how to become a staff member in the SeaWorld Park or Resort.

At the end of **Day two** a graduation ceremony was held and all students received a certificate of participation. One of our student's, Sofia Marosi was also given the STAR award for outstanding learning! What an amazing experience!

## WE ARE SO PROUD OF YOU

We would like to highlight our student Chris who completed FSK20113 - Certificate II in Skills for Work and Vocational Pathways, BSB30115 - Certificate III in Business **AND** a BSB50215 - Diploma of Business

Chris was very apprehensive at first as he thought Certificate III and Diploma level learning was above him. He had a dream of starting his own business and with the help of his trainers he knew if he applied himself, he would have the skills to help him towards his goals. Our trainers set out a plan to assist him with each unit and related these to his business concept.

**A few words from his Diploma Trainer, Robyn:**

Chris is a very intelligent young man who has overcome many challenges, he deserves nothing but praise for keeping on going, even in his darkest moments. He is an amazing young guy, and I loved every minute of being part of his journey. We all wish him the very best.



**Pictured:** Aurora Graduate, Chris Connolly with his Trainers, Cherrie Taylor, Robyn Cavanaugh and Renaye Webb.

# MEET OUR TRAINER



## HI, I'M AARON HAYCOCK!

My background is primarily hospitality and I have been working in the sector since 1994 as a trade cook along with front of house positions.

The highlight of my career in hospitality would be owning Jillys Café in Toowoomba for 15 years and developing the bonds and strong friendships with customers, staff and suppliers over that time.

I started training fulltime in 2015 after performing a number of casual training positions whilst at the café, I felt the hospitality sector needed trainers that were not just there to deliver the content and practical tasks, but also mentor the students while they found their place in the industry.

The cool part of training is the diversity it allows me in my day to day work life, I am not programmed to sit in an office from 9-5 and this position allows me to split my time between the kitchens, restaurant and the business world, as well as maintain focus on the quality of the theory on the back end of training.

Outside of training I am quite competitive, I have raced bicycles at a state level and also support my youngest son now he has taken an interest in mountain biking, my eldest has also found a competitiveness in karting and motorsport and most weekend I can be found tinkering on his kart. I also enjoy spending time on the coast and on the water.

**A top tip** I give all my students is to spend 15-20minutes every other day focused solely on the assessment work, the small chucks make it easier to take on board the info making it feel more easily achievable, also, don't take life too seriously, make time for some fun in your day!

## TEAM UPDATE

**We welcome the following staff to Team Aurora:**

Head Office:

- **Deepa Panchal** - Quality Assurance Specialist
- **Nicole Gislingham** - Education Support Coordinator

South East Queensland Campus:

- **Jackson Screen** - Campus Operations Officer
- **Claire Holowczak** - Trainer and Assessor
- **Phillip Pinniger** - Trainer and Assessor
- **Daniel Hodges** - Sales Assistant

South West Queensland Campus:

- **Erin Newman** - Campus Operations Officer
- **Lee Snep** - Trainer and Assessor
- **Kay Whitaker** - Trainer and Assessor
- **Andreas Nielsen** - Trainer and Assessor

**We congratulate the following staff who recently celebrated Aurora Anniversaries:**

**April 2021**

- Andrew Watson - 2 years
- Peter Millett - 7 years
- Olivia Joyce - 7 years
- Fiona Trawinski - 7 years
- Justine Jenkins - 10 years

**May 2021**

- Strathern Taylor - 2 years
- Wendy Gordon - 2 years
- David Taylor - 7 years

**June 2021**

- Sara Charleson - 5 years
- Robyn Cavanough - 7 years

## NETWORKING WITH SCHOOLS

Aurora Training Institute is privileged to work closely with local schools to support students in years 10, 11 and 12 through school-based traineeships and apprenticeships.

To say a big thank you, we invite Industry Liaison Officers and Heads of Department to an annual information event enabling us to connect and strengthen these relationships for the benefit of our students.

This year, it was held at Mad Asian, located in The Kitchens at Robina Town Centre (where we currently have students in traineeships). We briefed our guests on new administrative processes, up-coming courses, our latest employer vacancies, tips on utilising our online platforms and our goals for the year ahead.

Not only was the food amazing but the feedback we received from the information gained was positive, reinforcing that Aurora is a respected RTO that takes our industry seriously.

Thank you to all who attended.

**Kim Little**

*General Manager - Education and Training  
Aurora Training Institute*



*Pictured: Aurora General Manager, Kim Little, Trainer, Peter Millett and Elanora SHS ILO, Georgi Tomlinson.*



*Pictured: Trainer, Andrew Watson, Benowa SHS ILO, Janneke Pignolet and Trainer, Wendy Gordon.*



*Pictured: Training Manager, Kim Fieldhouse, Nerang SHS ILO, Shelley O'Sullivan, Assistant Training Manager, Sharon Wilson and Trainer, France Clarke.*

## CAMPUS INFORMATION

RTO #32237

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